

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

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Thank you for your interest in this matter.

Received through CIS Inquiry

Thursday, August 28, 2025

From: patricia williams
City: Hyden
State: KY
Zip: 41749

Comments:

RATE INCREASE....AGAIN!!! OUR RATES SHOULDN'T BE INCREASED AGAIN TO MAKE UP REVENUE FOR THE ELECTRIC COMPANY BECAUSE THEY'VE LOST INCOME WHEN THE COAL POWER PLANTS SHUT DOWN POPULATION SHRINKING ...THEY SERVE 20 OF THE POOREST COUNTIES IN THE STATE.....THEY JUST HAD A 10% INCREASE.

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Thursday, August 28, 2025

From: Candice Pace
City: Stinnett
State: Ky
Zip: 40868

Comments:
High rise in bills

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Thursday, August 28, 2025

From: Ceara maggard
City: Hyden
State: KY
Zip: 41749

Comments:

Another rate increase. They are making big profits while people like myself a single working mother struggle to pay my power bills and still buy food. This isn't right. We pay higher rates than any other regions.

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Received through CIS Inquiry

Thursday, August 28, 2025

From: Crystal Roberts
City: Hyden
State: KY
Zip: 41749

Comments:

I strongly oppose the proposed rate increase. We are already paying exceptionally high rates in Eastern Kentucky compared to the rest of the state with the highest rates of poverty. It is ridiculous that my power bill is as high as my car payment. This is nothing but GREED and monopoly.

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Thursday, August 28, 2025

From: Christy Napier
City: Hyden
State: Kentucky
Zip: 41749

Comments:

Cannot afford the keep paying these power company rates with AEP. Mine was over 2700 for December, January and February.

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Thursday, August 28, 2025

From: Tackett Lisa
City: Hi Hat
State: KY
Zip: 41636

Comments:

The prices continue to go up. They want another increase but I see no new service or even quality service. I reported a pole light that had fallen from the pole and is just hanging by a cord in May. They did contact me and say that they were working on it. It's right now September and the light is still hanging burning 24/7

I also had asked them about a tree that was growing through our line. I was told that it would be cheaper to let the tree fall and pull the line loose from my house and then replace it than to have the tree cut.

I don't know how you expect people who are retired and on fixed income to continue to pay more and more. Enough is enough.

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Thursday, August 28, 2025

From: Lorie Stephens
City: Jenkins
State: KY
Zip: 41537

Comments:

Majority of folks in Pike County and surrounding counties are on disability and drawing a check. It would be different if Social Security went up 15% to cover Kentucky Powers ask for rate increase. Unfortunately, that will not happen. so I oppose this question to you, if they are allowed to increase rates by 15%, how are the people of eastern Kentucky going to be able to afford electricity when they're struggling now Kentucky power is not about giving people a good service and a good product, Kentucky power is about padding their pockets and seeing how much money they can make every year while the low income people of eastern Kentucky suffer

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Thursday, August 28, 2025

From: Jessica Lewis
City: Hyden
State: Kentucky
Zip: 41749

Comments:
Overpricing and price increases they're proposing of 15% when they're already charging ridiculous prices.

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Thursday, August 28, 2025

From: Billy Collett
City: Hyden
State: Kentucky
Zip: 41749

Comments:
I do not feel a rate increase is needed

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Thursday, August 28, 2025

From: Ricky Prater
City: SHELBIANA
State: KY
Zip: 41562-8215

Comments:

During these tough economic times, low income and fixed income people cannot afford higher energy cost to keep the rich richer, and make the poor poorer!!!

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Thursday, August 28, 2025

From: Vondal Ricky Chapman
City: Kimper
State: KY
Zip: 41539

Comments:

Rate increases left and right! AEP has monopolized eastern Ky and are taking total advantage of their customers by padding the pockets of politicians! Does absolutely no good to call them and express ur concerns be cause they tell us well that's how much you owe, pay it or don't have electricity! Why are rate increases being approved at the rate these are!?

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Thursday, August 28, 2025

From: Harold Feltner
City: Viper
State: Kentucky
Zip: 41774

Comments:

AEP RECIEVED AN INCREASE IN AJuly and now I understand they are asking for another 15 percent increase. The people of eastern and southeastern ky are struggling trying to pay for power already. I am retired now and having to choose between what I need and paying my power bill and a lot of folks are worse off than me. This increase is ridiculous. Look at thier 2024 earnings and you will see what im saying. Please help the peo0le of eastern ky

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Received through CIS Inquiry

Thursday, August 28, 2025

From: Paula
City: Ashcamp
State: Kentucky
Zip: 41512

Comments:
Case Number: 2025-00257

To: Kentucky Public Service Commission
Subject: Opposition to AEP Kentucky Power's Proposed 14.9% Rate Increase

Dear Commissioners,

I am writing to express my strong opposition to AEP Kentucky Power's proposed 14.9% increase in residential electricity rates. As a resident of Pike County, I urge you to consider the disproportionate and harmful impact this rate hike would have on our community—particularly on low- and moderate-income households.

According to the 2021 American Community Survey (ACS) 5-year estimates, the income distribution in Pike County paints a sobering picture:

- 14.6% of households earn less than \$10,000 annually
- 37.9% earn less than \$25,000
- 52.7% earn less than \$40,000

These figures reveal that nearly four in ten households live on less than \$25,000 per year. For these families, electricity is not a luxury—it is a lifeline. Increasing their energy burden from already unsustainable levels (e.g., 18% of income for the lowest earners) to upwards of 20% is not just unjust—it is destabilizing.

The proposed increase of approximately \$268 per year would push many households well beyond the 6% affordability benchmark for energy costs. For example:

- A household earning under \$10,000 would see their energy burden rise from 18% to 20% of annual income

- Those earning between \$10,000 and \$15,000 would see a jump from 12% to 13.8%
- Even households earning up to \$40,000 would face burdens approaching 9%

These are not abstract numbers—they represent real families who may be forced to choose between keeping the lights on and putting food on the table. The cascading effects of this increase could include:

- Increased reliance on public assistance programs
- Higher rates of utility shutoffs
- Greater financial instability and hardship across the region

Pike County is already grappling with economic challenges, and this rate hike would deepen the divide between affordability and survival. I respectfully urge the Commission to reject this proposal and instead advocate for solutions that prioritize energy equity, community resilience, and economic justice.

Thank you for your time and consideration.

Sincerely,
Paula Ratliff

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Thursday, August 28, 2025

From: Melissa Newsome
City: Pikeville
State: KY
Zip: 41501

Comments:

My name is Melissa Newsome and I live in Pike County. I strongly oppose the proposed 15% rate increase by Kentucky Power.

This would add \$20–\$25 or more a month to my bill, and that's money I don't have to spare. Families here are already doing without. We just had another increase this summer, and this is too much.

Please stop this increase and hold a public hearing in Pike County so our community can speak for ourselves.

Sincerely,
Melissa Newsome
Pike County, KY

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Thursday, August 28, 2025

From: Samantha
City: Canada
State: KY
Zip: 41519

Comments:

AEP has risen our bill as much as a home payment in the past 3 months!!

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Thursday, August 28, 2025

From: Heather Smith
City: Louisa
State: Kentucky
Zip: 41230

Comments:

For almost a year, I have noticed that my monthly bills have been excessively high compared to my normal usage patterns and household circumstances. Despite efforts to reduce energy consumption, my bills remain unusually elevated.

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Received through CIS Inquiry

Thursday, August 28, 2025

From: Heather Smith
City: Louisa
State: Ky
Zip: 41230

Comments:

The constant increase on my electric bill. My bill is now 1/3 of my mortgage payment. I am currently working a full time job and two part time jobs because of the electric bill and grocery bill. My husband also works a full time job. We basically sit in the dark to avoid any unnecessary lights being on. Something has to give people can't afford this especially with everything else.

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Thursday, August 28, 2025

From: Carla Fleming
City: Whitesburg
State: KY
Zip: 41858

Comments:

Guys, we already pay some of the nations highest rates. Please do not allow them to make even more money of us by raising these rates.

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Received through CIS Inquiry

Thursday, August 28, 2025

From: Jeremy May
City: Elkhorn City
State: Kentucky
Zip: 41522

Comments:

They do not need a raise! They need to lower their rates!! We are paying higher power bills than any other area. We cant afford to live as it is. I am 48 years old and disabled and dont draw enough to live on as it is. I went to work right out of high school and have struggled my whole life. I cant afford a higher power bill. Thank you for your time. Have a blessed day

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Thursday, August 28, 2025

From: Toni May
City: Elkhorn City
State: KY
Zip: 41522

Comments:

AEP is recording record breaking profits. 1.2 billion in the second quarter of 2025. This area is so poverty stricken. People are leaving this area in record numbers, because the cost of living here, of which the electricity is a major, major expense. The ones of us that are left trying to decide which thing to let go so that we can pay our utilities are struggling in a major way. I filed a complaint with them earlier this year, via a post that I had seen, only to get a call for them to tell me that my usage was down, which we struggle to do, my question is why is my bill has more than doubled.

We cannot afford another raise, so they can make more profit.

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Received through CIS Inquiry

Thursday, August 28, 2025

From: Kyle spalding
City: Raceland
State: Kentucky
Zip: 41169

Comments:

Outrageous price hikes that for some reason keep getting approved even though the rates are getting approved due to lost population in Eastern Kentucky. The reason there is lost population is due to people moving out of Eastern Kentucky due to outrageous price hikes that no where else in Kentucky is getting approved! Please look into why this keeps getting approved. Who are all of the board members? Are any board members also shareholders in Kentucky Power/AEP?

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Thursday, August 28, 2025

From: Herbert Travis
City: Catlettsburg
State: KY
Zip: 41129

Comments:
Our electric bill jumped 200\$ from last month to this month. And we haven't done anything different.

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Thursday, August 28, 2025

From: Mary
City: Pikeville
State: KY
Zip: 41501

Comments:

Outrageous rates and wanting an increase. With food prices and gas prices the way they are, people can't afford to buy other necessities for their families. Most can't afford decent housing for their children. Elderly are forced to work years past retirement and then can't afford to stay in their homes after retirement. JUST SO THE POWER COMPANY CAN PAY RIDICULOUS SALARIES TO THEIR TOP EMPLOYEES!! I argued with them till I'm sick of it

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Thursday, August 28, 2025

From: Denise Blackburn
City: Elkhorn City
State: KY
Zip: 41522

Comments:
case number 202500257

Utility bill, power too high as it is. People can not afford an increase. My bill is going \$350 and I live alone and not home much due to work.

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Thursday, August 28, 2025

From: Dawn
City: Shelby Gap
State: KY
Zip: 41563

Comments:

Our electric bills are extremely high already. Please, for the sake of all of us, do not let this price hike take effect. I have kept my air conditioning at 75 all summer, when we are home, and off when at work. Our (only 2 people) bill is almost \$300 with us only home at night. Please help us all!

Thank you!

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Thank you for your interest in this matter.

Received through CIS Inquiry

Thursday, August 28, 2025

From: Patsy
City: Jenkins
State: KY
Zip: 41537

Comments:

This is ridiculous that they keep getting these increases. My electric bill is more than a house payment. We on fixed incomes can not keep paying these terrible electric bills. Winter is coming and we cannot heat our homes and still have money to eat or buy medicine. Please do not give them anymore increases.

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Received through CIS Inquiry

Wednesday, August 27, 2025

From: Jim Jones
City: Shelbyville
State: Kentucky
Zip: 40362

Comments:

Aep does not deserve a raise in rates. They have a monopoly on this area. People can barely afford to pay as is. I know the PSC does not care and will give them the raise anyway but just know that by giving them the raise they want, you are forcing people to decide between electricity, food, and medicine.

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Wednesday, August 27, 2025

From: McKenzie Justice
City: Varney
State: KY
Zip: 41571

Comments:

.Kentucky Power will once again be applying for a rate increase, while their customers pay way above the average monthly power bill as it is. My bill last month was over \$700, so an almost 15% rate increase would be detrimental to individuals already being financially devastated by these unethical implementations. For years, this company has utilized predatory practices of tacking on endless fees, as well as making consumers foot the bill for business decisions we shouldn't be liable for, such as shutting down plants. Not only should they be denied a rate increase, this company should be investigated, as AEP profits in 2024 alone were nearly 3 billion dollars.

Eastern Kentucky is an area that already lacks sufficient opportunities for its residents, and utility companies like Kentucky Power are pushing more and more to move away. People in other areas of the state don't pay nearly as much for electricity, and it's not fair that a region that suffers from poverty as prevalently as it does is being taken advantage of in this way. We have no other competitors to choose from, so they have a monopoly and were forced to pay these prices or sit in the dark. I personally know people who have had to pay for bills over \$1,000 or more in the winter, and it's ridiculous. That's more than most rent or mortgage payments. We shouldn't have to pay bills 4 to 5 times higher than others in our state.

Please consider looking into this company and denying any further rate increase proposals, as their effects have already been far-reaching and damaging to the area and its people. The median household income where I reside in Pike County was merely \$42,179 in 2023. We do not have the means to continue paying hundreds and hundreds of dollars each month to this exploitative.

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Wednesday, August 27, 2025

From: Debbie Thacker
City: Pikeville
State: KY
Zip: 41501

Comments:

Every month , my electric bill is higher than the previous month and I just can't afford to keep paying for electricity and when I call AEP to get an extension, it's only always out til the 24th of the month and when I do a payment arrangement, I have to pay the current bill for the month plus however much more just to set the payment arrangement up. Something needs to be done about AEP charging customers so much.

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Wednesday, August 27, 2025

From: Andrea
City: Pikeville
State: KY
Zip: 41501

Comments:

These rate increases are absolutely absurd! We cannot afford to pay their greediness any longer. The people of eastern Ky have had enough! We are having to decide what bills to pay due to power bills alone. Small businesses can't afford to stay open due to AEP. The company is single handedly KILLING eastern Kentucky and will cause us to be a ghost town.

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Wednesday, August 27, 2025

From: Stacie Hall
City: Pikeville
State: KY
Zip: 41501

Comments:
Electric bills are high already and I'm concerned with the rate increase.

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Barbara Bryant
City: Pikeville
State: Kentucky
Zip: 41501

Comments:

I'm a widow and live alone and also elderly.

Why does the power company continue to get higher and higher rate increases?

Elderly people cannot live or pay other bills as well as medication with the cost of power now.

What will we do in the future?

Please don't issue anymore rate increases for Eastern Kentucky!

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Joanna
City: virgie
State: KY
Zip: 41572

Comments:

The high bills are ridiculous. I am on a fixed income and having to choose between power and my medicine. Another raise and I will probably have to have my power turned off

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Brittany caudill
City: Combs
State: Ky
Zip: 41729

Comments:

I am emailing in regards to Kentucky power asking for an increase rate. The electric bills are already a ridiculous amount and nobody can afford another increase. If there is an increase I'll not be able to afford to keep my power on and I have a 10 month old baby to think about I just don't know what people will do. Please deny their request as this will cause so many people to have to go without power which is very sad. It's a shame we have the highest electric bills world wide.. I don't see how Kentucky power keeps getting away with it.

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Keshia George
City: Shelbiana
State: KY
Zip: 41562

Comments:

Another power increase is absurd. Kentucky power is already the most pricy power company, and there is absolutely no way they can expect people to pay even more than we already are.

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Crystal
City: Canada
State: KY
Zip: 41519

Comments:

The rates are high enough as it is they do not need to raise them again just so their employees can make 100 an hour that is ridiculous. It is going to run the whole place to another state or other locations where the power bills are much cheaper and then they won't have anything. The elderly have no choice their checks are not being raised and having to choose between food and power for anyone is uncalled for and unacceptable. Stop the raises

Public Comments Received for Case Number: 2025-00257
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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Milford Compton
City: Pikeville
State: KY
Zip: 41501

Comments:

It's a crying shame that in such a desperate time all they can do is think about raising rates

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Kenneth Chaney
City: Louisa
State: KY
Zip: 41230

Comments:

Please stop with the rate hikes! You're starving families out as it is!!! I'm the only person in my home that works and I've had to quit my job as a teacher and see other means out of my expertise in order to pay these outrageous bills. How can you keep doing this?!

Public Comments Received for Case Number: 2025-00257
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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Wendy
City: Pikeville
State: KY
Zip: 41501

Comments:

Like to complain about high bill when 80% of my house is strictly gas. My last two bills were both over 500\$

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Brenda Kiser Smith
City: Shelbiana, Ky
State: KY
Zip: 41562

Comments:

I am the widow of a war veteran. I live alone and try to conserve all bills. I rarely ever cook, and do the things that would require electricity. I live on a budget. My last electric bill was 275.00. I would ask that you do not keep doing this to people. We have other bills. I cannot imagine why you would keep giving the power company raises. Please have some compassion for people.

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Mary Beth Dotson
City: Phelps
State: KY
Zip: 41553

Comments:
Ripping off Eastern Kentuckians on power bills.

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: CORA
City: Pikeville
State: KY
Zip: 41501

Comments:

In the last year my small business utility bill has doubled. I'm asking you to please investigate their proposal to raise our rates again. I do not know how much longer my small business can continue to operate under these conditions.

Thank you sincerely,
Cora Stapleton

Public Comments Received for Case Number: 2025-00257
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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Angela
City: Pikeville
State: KY
Zip: 41501, KY, USA

Comments:
Prices are wayyyy to high and now they want to raise it more

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Pam Lyon
City: Ashland
State: KY
Zip: 41101

Comments:
The 14.86 % price increase of our electric bill

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Lynda Parker
City: Hazard
State: KY
Zip: 41701

Comments:

In a world of struggles and poverty, why would you deem it necessary to yet again raise the electric bill rates for the residential and Commercial properties?

I understand it is business but my goodness! People are already struggling to pay their electric bill. Yes you have options but those who are on fixed incomes can't keep paying the increases. My electric for myself is already over \$300 and I have everything turned off in my home. Please stop raising your rates to make your lives more cozy than what it already is. The working people are struggling through this and some can't afford to not have electricity!!

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Jamessa scott
City: Pikeville
State: KY
Zip: 41501

Comments:
Ridiculous AEP bills. Deny the rate hike.

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Joshua Spartman
City: Elkhorn City
State: KY
Zip: 41522

Comments:

The nature of our concern is that our power bill is going to continue to raise higher and higher each month, and it's hard to afford a 500\$-1000\$ power bill while raising 3 children, and my wife is in nursing school, trying to finish. I am the only one working and it is hard to be able to afford that type of power bill plus groceries for 5 of us! It's unacceptable!

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Timothy
City: Pikeville
State: KY
Zip: 41501

Comments:

We are paying enough on our power bills as it is not to raise it another 15% come on it's getting to the point people pay the power bill or eat that's not a choice anyone should be forced to make in any circumstance

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Melissa Allen
City: Prestonsburg
State: KY
Zip: 41653

Comments:
File # 2025-00257

Electric bills in Eastern KY have gone up considerably over the past several years and continue to rise. Now KY Power is asking for another rate increase. We are in an impoverished area, and it is very difficult for people to pay these exorbitant bills. I fear many in our region this winter will have to make the incredibly difficult decision of whether to have electric or eat; have electric or medications, have electric or pay rent/mortgage, and the list goes on. PLEASE do NOT allow another increase!!!

Public Comments Received for Case Number: 2025-00257
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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Rhonda
City: Regina
State: KY
Zip: 41559

Comments:

They are asking for another 15% rate hike . I can't pay my bills and eat as it is now . People on a fixed income can't afford this . I've y'all my adult life paid SS now I can't live on it ! Please stop this rate hike !

Public Comments Received for Case Number: 2025-00257
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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Roger Mullins
City: Pikeville
State: Ky
Zip: 41501

Comments:

How are people supposed to live with power bills as high as they are let alone you trying to raise them? Most people in Pikeville Ky live off Social Security or other things or even have several jobs and still go paycheck to paycheck. It's unlivable and ridiculous.

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Heather Bartley
City: Elkhorn City
State: KY
Zip: 41522

Comments:

AEP Kentucky Power keeps raising rate % every season on power bills and they are already high enough. This is not right. My power bill is already high enough for an APARTMENT. At \$250+ my latest being \$284 and now they are adding on another rate increase? They can't keep getting away with this when we have NO ONE else to change to. And their reasoning is "the weather". It's ridiculous and something needs to be actually done. Not just said it will be done and swept under the rug.

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Kathy
City: Dana
State: KY
Zip: 41615

Comments:
Unnecessary rate increases

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Shirley West
City: Raccoon
State: Ky
Zip: 41557

Comments:
Its too high now with all the surcharges and extras on it.

Public Comments Received for Case Number: 2025-00257
Response Friday, August 29, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Melissa bryan lowry
City: Wootton
State: KY
Zip: 41776

Comments:

We live in leslie county ky our power bills are crazy high an they keep going up and they say another rate increase and im pretty sure there was already one earlier this year but in the winter our power bill is a few dollars shy of 700 at times an we have a 3 bedroom one bath home we have 3 autistic kids we provide for and the electric bills are so much in the winter all we can do is pay the disconnect and buy food, stuff they need, and we need for our home we do get help from lklp but anymore it isnt enough to help us get cought up cause there so high on there rates its getting bad with the cost of food and electric bills its getting were people cant make it around here one time our power was off for 2 weeks like 4 years ago tho it was in the winter and we still payed a full month bill i contacted them and they said there was nothing they could do that I could ask to have a manual reading but they didnt know how long it would take for them to get to me and id have to call back and be directed to the department to request it and then wait.. I hope you look into it thanks for taking the time to read this an so many others thats emailed you also God bless..

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Haven Martin
City: Ashland
State: KY
Zip: 41102

Comments:
To Whom It May Concern,

I am writing to express my concern and frustration regarding Kentucky Power's recent announcement of a 14% rate increase. As a long-time customer, I already struggle with the steady rise in utility costs, and such a significant increase places an undue financial burden on families, working individuals, and seniors in our community who are already trying to keep up with the high cost of living.

A utility company providing an essential service should prioritize affordability and fairness. A rate hike of this magnitude feels unreasonable and unjustified, especially when many customers have seen no corresponding improvements in service reliability. Customers deserve a clear and transparent explanation of why this increase is necessary and what steps Kentucky Power is taking to minimize costs and explore alternatives before passing them on to the public.

I urge Kentucky Power and the Public Service Commission to reconsider this price hike and work toward solutions that do not punish hardworking Kentuckians who rely on you for basic needs.

Thank you for your attention to this matter.

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Tiffany
City: Pikeville
State: KY
Zip: 41501

Comments:

The increases are going to have to stop. I own Small business if one of the only two child care centers and if they keep allowing increases we will have to shut down. I also own several rental units for low income and people in our area cannot afford more than what they have to pay now. Aep is making billions in profit a year enough is enough. People can not even live pay check to paycheck anymore

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, August 27, 2025

From: Tammy Lane
City: Busy
State: Ky
Zip: 41723

Comments:

Kentucky power wants a 14.9% increase on residential services and they want 13-15% for commercial or industrial users services on the Kentucky power bills I like to inform you that are electricity bills are way too high Im on a fixed income and I cant afford to keep on paying for high electricity this is absurd this is not right and its hurting more and more families to struggle to pay for their electric bills because Kentucky power want always a increase and were paying one of the highest electric bills in Kentucky theres not many jobs back here and what jobs are back here they dont pay a whole lot so were either struggling buying food painter electric bills paying our doctor bills buying our medicines gas to get back and forth to work or gas to get to a hospital in case of emergencies or for us to take our kids to school its a shame that we have to pay this and I beg you please please dont give them another increase theyre rich enough
Thank you and God bless

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Thank you for your interest in this matter.

Received through Public Comments

Thursday, August 28, 2025

From: Sidney Hurley
City: Pikeville
State: Kentucky
Zip: 41501

Comments:

They have increased the rates far enough on us now trying to add an additional 15% my bill is double what it was in the summer and over triple in the winter. You should also be ashamed doing this to our older folks on a fixed income who sometimes have to freeze because they cant pay.

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Thank you for your interest in this matter.

Received through Public Comments

Wednesday, August 27, 2025

From: Brandon Arnold
City: Hazard
State: Kentucky
Zip: 41701

Comments:

As a home owner and business owner this rate increase would be detrimental to myself, my business, and my employees. It would more than likely put my business, which is currently operating barely above the red, out of business. My current electric bill is over \$400 for an 800 sq foot space.

I also have employees that have stated that 90% of their paycheck goes to pay their electric bill. This employee works 35 to 40 hours a week. She has 3 children and is barely making it. Kentucky power is going to end the economy in southeast Kentucky.

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Thank you for your interest in this matter.

Received through Public Comments

Wednesday, August 27, 2025

From: Arlene Davidson

City: Hyden

State: Ky

Zip: 41749

Comments:

Please do not approve AEP Kentucky Power's request to raise the electricity rates.

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Thank you for your interest in this matter.

Received through Public Comments

Wednesday, August 27, 2025

From: Charles Cody
City: Viper
State: KY
Zip: 41774

Comments:

I would like to express my disgust at the idea of Kentucky Power getting a rate increase as they ask for at least one every year. Their rates are already higher than any other power company in the state. The amount of hidden fees and rider clauses in the bill should be a crime and to ask for another increase after the 6% increase they just received is ridiculous.

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